The Fig Trees Pricing Schedule - Support at Home Program

Updated 01/07/2026

Dear Support at Home Clients, Families and relevant Stakeholders,

This Pricing Schedule explains the services The Fig Trees may provide under the Support at Home program, how prices are presented, and the key terms that apply when services are delivered. It is designed to be easy to read, transparent, and practical for clients, families, representatives, and referral partners.

Under Support at Home, services are grouped into three broad categories:

1. **Clinical Support:** nursing, allied health, care management and other clinical supports that help you remain safe and well at home.
2. **Independence:** personal care, social support, transport, respite and support to maintain daily routines and community connection.
3. **Everyday Living:** domestic assistance, meal preparation, home maintenance, shopping, laundry and practical support around the home.

Client contributions may apply differently across each service category and will be based on the assessment completed by Services Australia:

- **Clinical Support:** 0% client contribution
- **Independence:** 5% to 50% client contribution
- **Everyday Living:** 17.5% to 80% client contribution

Your individual contribution amount may vary depending on your assessment outcome, your service type, and the rules that apply to your Support at Home funding.

We aim to deliver services in line with this Pricing Schedule. In case, an Associated Provider is used, the service price will be based on the quoted price of the Associated Provider plus coordination fee as applicable. If this occurs, we will explain the price and seek your agreement before scheduling the service or purchasing the item.

We review our published prices at least annually, and more often if required, to make sure they remain reasonable, transparent, and aligned with the cost of delivering safe and quality services.

If you would like to discuss your support needs, contact The Fig Trees Support at Home team on (08) 8448 3989 and we will help you understand your options and next steps.

You can also contact My Aged Care on 1800 200 422 or visit www.myagedcare.gov.au to check eligibility and access information about the Support at Home program.

Price List

1. Clinical Support

Description of support	Standard hours *(6am to 8pm)*	Non-Standard hours *(Outside of 6am to 8pm)*	Saturday	Sunday	Public Holiday
Nursing Care					
Nursing Support from a Registered Nurse	$140.86/hr	N/A	N/A	N/A	N/A
Nursing Support from an Enrolled Nurse	$113.79/hr	$114.10/hr	$147.55/hr	$169.62/hr	$191.67/hr
Nursing Support from a Nursing Assistant	$103.00/hr	N/A	N/A	N/A	N/A
Nursing Care Consumables	Cost depends on products needed (as per supplier's quote) + 10% coordination fee				
Allied Health and other Therapeutic Services					
Aboriginal and Torres Strait Islander health practitioner	$220.00/hr	N/A	N/A	N/A	N/A
Aboriginal and Torres Strait Islander health worker	$95.00/hr	N/A	N/A	N/A	N/A
Allied health therapy assistant	$78.62/hr	N/A	N/A	N/A	N/A

Counsellor or psychotherapist	171.78/hr	N/A	N/A	N/A	N/A
Dietitian or nutritionist	$196.89/hr	N/A	N/A	N/A	N/A
Exercise physiologist	$178.19 /hr	N/A	N/A	N/A	N/A
Music therapist	$171.78 /hr	N/A	N/A	N/A	N/A
Occupational therapist	$213.39/hr	N/A	N/A	N/A	N/A
Physiotherapist	$202.39/hr	N/A	N/A	N/A	N/A
Podiatrist	$207.89 /hr	N/A	N/A	N/A	N/A
Psychologist	$278.29/hr	N/A	N/A	N/A	N/A
Social worker	$213.39 /hr	N/A	N/A	N/A	N/A
Speech pathologist	$213.39/hr	N/A	N/A	N/A	N/A
Nutrition					
Prescribed nutrition	Cost depends on products needed + 10% coordination fee				
Care Management (Available Monday to Friday, 9am – 5pm weekdays only)					
Home Support Care Management	$150.00/hr	N/A	N/A	N/A	N/A
Restorative Care Management					

Home Support Restorative Care Management	$190.00/hr	N/A	N/A	N/A	N/A

2. Independence Support

Description of support	Standard hours *(6am to 8pm)*	Non-Standard hours *(Outside of 6am to 8pm)*	Saturday	Sunday	Public Holiday
Personal Care					
Assistance with self-care and activities of daily living	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Assistance with the self-administration of medication	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Continence management (non-clinical)	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Social support and Community Engagement					
Group social support	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Individual social support	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Accompanied activities	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr

Cultural support	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Digital education and support	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Assistance to maintain personal affairs	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Expenses to maintain personal affairs	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Therapeutic Services for Independent Living					
Acupuncturist	$130.00/hr	N/A	N/A	N/A	N/A
Chiropractor	$195.00/hr	N/A	N/A	N/A	N/A
Diversional therapist	$165.00/hr	N/A	N/A	N/A	N/A
Remedial masseuse	$160.00/hr	N/A	N/A	N/A	N/A
Art therapist	$156.16/hr	N/A	N/A	N/A	N/A
Osteopath	$195.00/hr	N/A	N/A	N/A	N/A
Respite					
Respite care	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Transport					

Direct transport (driver and car provided)	$97.00/hr	$106.70/hr	$135.80/hr	$174.60/hr	$213.40/hr
Indirect transport (taxi or rideshare service vouchers)	Cost per trip + 10% coordination fee				
Assistive Technology and Home Modifications					
Assistive technology	Cost depends on products needed + 10% coordination fee (capped at $500)				
Home modifications	Cost depends on products needed + 15% coordination fee (capped at $1,500)				

3. Everyday Living

Description of support	Standard hours *(6am to 8pm)*	Non-Standard hours *(Outside of 6am to 8pm)*	Saturday	Sunday	Public Holiday
Domestic assistance					
General house cleaning	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Laundry services	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Shopping assistance	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr

Home maintenance and repairs					
Gardening	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Assistance with home maintenance and repairs	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Expenses for home maintenance and repairs	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Meals					
Meal Preparation	$87.00/hr	$95.70/hr	$121.80/hr	$156.60/hr	$191.40/hr
Meal Delivery	Price as set by the meal delivery provider you choose to engage plus 10% coordination fee. *If you choose to have meals provided as part of your Support at Home Package, please be aware that you may be required to pay a fee to the provider, such as for the cost of ingredients, and also your Services Australia's assessed client contributions.				

Explanation of Terms and Conditions

Standard hours are generally between 6:00am and 8:00pm on weekdays, unless otherwise agreed.

Non-standard hours apply outside standard hours and may include early mornings, evenings, overnight support, or other times outside the usual service window.

Weekend and public holiday rates apply when support is delivered on a Saturday, Sunday or gazetted public holiday.

Minimum service times and availability may apply depending on the type of support, worker availability, travel requirements, and whether the service is delivered directly by The Fig Trees or by an associated provider.

Associated providers and third-party services may be used when a service is delivered by an external provider rather than directly by The Fig Trees. We will seek your agreement before using an associated provider and will take reasonable steps to make sure the provider is suitable, appropriately screened, and able to meet relevant aged care requirements. If an associated provider is used, the cost may include the provider's invoice amount plus The Fig Trees' coordination fee (10%), where applicable. This coordination fee supports administration, compliance checks, scheduling, communication, quality monitoring and billing management.

Payment and Cancellation Policy

Payment

Eligible Support at Home services will be claimed directly from Services Australia on the client's behalf, in accordance with Aged Care legislation and program rules. These charges are deducted from the client's Support at Home budget and will appear on the client's monthly statement. Clients are not required to make payments for any portion covered by Services Australia.

Invoices for Government-assessed client contributions or any services not funded through the Support at Home budget will be issued fortnightly and sent to the nominated billing address via email. Payment is requested within 7 days unless alternative arrangements have been agreed in writing.

Cancellation

Please make attempts to notify us as soon as practically possible if you wish to cancel our scheduled appointment/support. Cancellations made within 48 hours prior to the scheduled time will incur a cancellation fee of up to the full price of the scheduled appointment or support.

Should you require any additional information and/or wish to make a booking, please contact:

The Fig Trees Support at Home

P: 08 8448 3989
E: sah@thefigtrees.com.au
A: 7 Addison Road, Pennington SA 5013

Thank you for your support!